



**Arizona Department of Economic Security**  
**Adult Protective Services Investigations 7/1/2017 thru 6/30/2018**

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**ACTIVITY SUMMARY - ARIZONA**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>		<b>4,257</b>	<b>24.95%</b>	<b>EXPLOITATION</b>		<b>3,748</b>	<b>21.97%</b>
Unsubstantiated	3,528	82.88%	Unsubstantiated	3,167	84.50%		
Verified	371	8.72%	Verified	84	2.24%		
Substantiated	34	0.80%	Substantiated	83	2.21%		
Proposed to Substantiate	58	1.36%	Proposed to Substantiate	81	2.16%		
Open Investigations	266	6.25%	Open Investigations	333	8.88%		
<b>NEGLECT</b>		<b>3,256</b>	<b>19.08%</b>	<b>SELF-NEGLECT</b>		<b>5,801</b>	<b>34.00%</b>
Unsubstantiated	2,957	90.82%	Unsubstantiated	4,194	72.30%		
Verified	107	3.29%	Verified	1,306	22.51%		
Substantiated	6	0.18%	Open Investigations	301	5.19%		
Proposed to Substantiate	6	0.18%					
Open Investigations	180	5.53%					
<b>TOTAL ALLEGATIONS REPORTED</b>		<b>17,062</b>		<b>TOTAL CASES OPENED</b>		<b>15,063</b>	
<b>TOTAL REPORTS RECEIVED</b>		<b>15,803</b>		<b>TOTAL CASES CLOSED</b>		<b>17,421</b>	

*Definitions for the above data are located on the last page of the report.*

**DEMOGRAPHICS FOR CASES OPENED**

<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	986	6.55%	Alone - Little or No Assistance	3,340	22.17%		
30 - 39 years	724	4.81%	Alone - Some Family Assistance	404	2.68%		
40 - 49 years	740	4.91%	With Family	4,780	31.73%		
50 - 59 years	1,623	10.77%	With Non-Family	967	6.42%		
60 - 64 years	1,338	8.88%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	1,494	9.92%	Nursing Care Institution	936	6.21%		
70 - 74 years	1,802	11.96%	Adult Foster Care Home (4 or less residents)	31	0.21%		
75 - 79 years	1,846	12.26%	Assisted Living Home (10 or less residents)	719	4.77%		
80 - 84 years	1,725	11.45%	Assisted Living Center (11 or more residents)	742	4.93%		
85 years and older	2,784	18.48%	Immediate Care Facility (Intellectual Disability)	29	0.19%		
Unknown	1	0.01%	DDD Group Home for Adults (6 or less residents)	438	2.91%		
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	106	0.70%		
Amer Indian/AK Native	272	1.81%	Veteran Based Facility	21	0.14%		
Asian	117	0.78%	Arizona State Hospital	209	1.39%		
Black/African Amer	725	4.81%	Unlicensed Facility	49	0.33%		
Caucasian/White	9,864	65.48%	Homeless	346	2.30%		
Hispanic	1,790	11.88%	Unknown/Other	1,946	12.92%		
Pacific Islander	19	0.13%	<b>RELATION TO CLIENT</b>				
Unknown/Other	2,276	15.11%	Caregiver/Resident Mgr	1,525	8.49%	2,930	18.58%
<b>CLIENT MONTHLY INCOME</b>			Conservator/Guardian	106	0.59%	269	1.71%
\$300 or Less	63	0.42%	Family Member	2,465	13.73%	4,154	26.34%
\$301 - \$500	92	0.61%	Financial Service	917	5.11%	73	0.46%
\$501 - \$750	968	6.43%	Friend/Neighbor	1,146	6.38%	990	6.28%
\$751 - \$1,000	919	6.10%	Law Enforcement	1,064	5.93%	2	0.01%
Over \$1,000	2,725	18.09%	Legal Service	46	0.26%	1	0.01%
Unknown	10,296	68.35%	Medical Service	3,343	18.62%	97	0.61%
<b>CLIENT GENDER</b>			Other	1,858	10.35%	1,346	8.53%
Female	8,664	57.52%	Other Public Service	853	4.75%	28	0.18%
Male	6,196	41.13%	Self	615	3.43%	5,780	36.64%
Other	2	0.01%	Social Service	3,833	21.35%	29	0.18%
Unknown	201	1.33%	Unknown	185	1.03%	74	0.47%
			<b>TOTAL</b>	<b>17,956</b>	<b>100.00%</b>	<b>15,773</b>	<b>100.00%</b>



**Arizona Department of Economic Security**  
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**ACTIVITY SUMMARY - APACHE**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>	<b>10</b>	<b>16.67%</b>	<b>EXPLOITATION</b>	<b>13</b>	<b>21.67%</b>
Unsubstantiated	9	90.00%	Unsubstantiated	12	92.31%
Verified	0	0.00%	Verified	0	0.00%
Substantiated	0	0.00%	Substantiated	1	7.69%
Proposed to Substantiate	1	10.00%	Proposed to Substantiate	0	0.00%
Open Investigations	0	0.00%	Open Investigations	0	0.00%
<b>NEGLECT</b>	<b>10</b>	<b>16.67%</b>	<b>SELF-NEGLECT</b>	<b>27</b>	<b>45.00%</b>
Unsubstantiated	8	80.00%	Unsubstantiated	23	85.19%
Verified	1	10.00%	Verified	1	3.70%
Substantiated	0	0.00%	Open Investigations	3	11.11%
Proposed to Substantiate	0	0.00%			
Open Investigations	1	10.00%			

<b>TOTAL ALLEGATIONS REPORTED</b>	<b>60</b>	<b>TOTAL CASES OPENED</b>	<b>48</b>
<b>TOTAL REPORTS RECEIVED</b>	<b>53</b>	<b>TOTAL CASES CLOSED</b>	<b>48</b>

*Definitions for the above data are located on the last page of the report.*

**DEMOGRAPHICS FOR CASES OPENED**

<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	1	2.08%	Alone - Little or No Assistance	18	37.50%		
30 - 39 years	0	0.00%	Alone - Some Family Assistance	2	4.17%		
40 - 49 years	2	4.17%	With Family	14	29.17%		
50 - 59 years	8	16.67%	With Non-Family	3	6.25%		
60 - 64 years	8	16.67%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	3	6.25%	Nursing Care Institution	0	0.00%		
70 - 74 years	7	14.58%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	6	12.50%	Assisted Living Home (10 or less residents)	2	4.17%		
80 - 84 years	4	8.33%	Assisted Living Center (11 or more residents)	1	2.08%		
85 years and older	9	18.75%	Immediate Care Facility (Intellectual Disability)	0	0.00%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	1	2.08%		
			DDD Adult Dev Home (up to 3 adults in family home)	0	0.00%		
<b>CLIENT RACE</b>			Veteran Based Facility	0	0.00%		
Amer Indian/AK Native	4	8.33%	Arizona State Hospital	0	0.00%		
Asian	0	0.00%	Unlicensed Facility	0	0.00%		
Black/African Amer	0	0.00%	Homeless	0	0.00%		
Caucasian/White	33	68.75%	Unknown/Other	7	14.58%		
Hispanic	7	14.58%	<b>RELATION TO CLIENT</b>				
Pacific Islander	0	0.00%	<b>Reporting Source</b>		<b>Perpetrator</b>		
Unknown/Other	4	8.33%	Caregiver/Resident Mgr	2	3.33%	5	9.09%
			Conservator/Guardian	0	0.00%	3	5.45%
			Family Member	11	18.33%	9	16.36%
			Financial Service	3	5.00%	1	1.82%
			Friend/Neighbor	6	10.00%	7	12.73%
			Law Enforcement	4	6.67%	0	0.00%
			Legal Service	1	1.67%	0	0.00%
			Medical Service	12	20.00%	1	1.82%
			Other	5	8.33%	1	1.82%
			Other Public Service	2	3.33%	0	0.00%
			Self	1	1.67%	28	50.91%
			Social Service	12	20.00%	0	0.00%
			Unknown	1	1.67%	0	0.00%
			<b>TOTAL</b>	<b>60</b>	<b>100.00%</b>	<b>55</b>	<b>100.00%</b>



**Arizona Department of Economic Security**  
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**ACTIVITY SUMMARY - COCHISE**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>		<b>78</b>	<b>15.29%</b>	<b>EXPLOITATION</b>		<b>121</b>	<b>23.73%</b>
Unsubstantiated		66	84.62%	Unsubstantiated		87	71.90%
Verified		6	7.69%	Verified		2	1.65%
Substantiated		0	0.00%	Substantiated		11	9.09%
Proposed to Substantiate		0	0.00%	Proposed to Substantiate		5	4.13%
Open Investigations		6	7.69%	Open Investigations		16	13.22%
<b>NEGLECT</b>		<b>78</b>	<b>15.29%</b>	<b>SELF-NEGLECT</b>		<b>233</b>	<b>45.69%</b>
Unsubstantiated		69	88.46%	Unsubstantiated		93	39.91%
Verified		4	5.13%	Verified		113	48.50%
Substantiated		1	1.28%	Open Investigations		27	11.59%
Proposed to Substantiate		0	0.00%				
Open Investigations		4	5.13%				
<b>TOTAL ALLEGATIONS REPORTED</b>		<b>510</b>		<b>TOTAL CASES OPENED</b>		<b>432</b>	
<b>TOTAL REPORTS RECEIVED</b>		<b>460</b>		<b>TOTAL CASES CLOSED</b>		<b>545</b>	

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**DEMOGRAPHICS FOR CASES OPENED**

<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	20	4.63%	Alone - Little or No Assistance	158	36.57%		
30 - 39 years	16	3.70%	Alone - Some Family Assistance	14	3.24%		
40 - 49 years	21	4.86%	With Family	150	34.72%		
50 - 59 years	43	9.95%	With Non-Family	26	6.02%		
60 - 64 years	29	6.71%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	40	9.26%	Nursing Care Institution	15	3.47%		
70 - 74 years	56	12.96%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	54	12.50%	Assisted Living Home (10 or less residents)	4	0.93%		
80 - 84 years	54	12.50%	Assisted Living Center (11 or more residents)	11	2.55%		
85 years and older	99	22.92%	Immediate Care Facility (Intellectual Disability)	0	0.00%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	10	2.31%		
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	2	0.46%		
Amer Indian/AK Native	1	0.23%	Veteran Based Facility	0	0.00%		
Asian	6	1.39%	Arizona State Hospital	0	0.00%		
Black/African Amer	11	2.55%	Unlicensed Facility	1	0.23%		
Caucasian/White	299	69.21%	Homeless	5	1.16%		
Hispanic	63	14.58%	Unknown/Other	36	8.33%		
Pacific Islander	2	0.46%	<b>RELATION TO CLIENT</b>		<b>Reporting Source</b>	<b>Perpetrator</b>	
Unknown/Other	50	11.57%	Caregiver/Resident Mgr	44	8.15%	54	11.76%
<b>CLIENT MONTHLY INCOME</b>			Conservator/Guardian	1	0.19%	11	2.40%
\$300 or Less	0	0.00%	Family Member	68	12.59%	99	21.57%
\$301 - \$500	0	0.00%	Financial Service	27	5.00%	3	0.65%
\$501 - \$750	25	5.79%	Friend/Neighbor	44	8.15%	25	5.45%
\$751 - \$1,000	9	2.08%	Law Enforcement	33	6.11%	0	0.00%
Over \$1,000	49	11.34%	Legal Service	1	0.19%	0	0.00%
Unknown	349	80.79%	Medical Service	113	20.93%	0	0.00%
<b>CLIENT GENDER</b>			Other	61	11.30%	34	7.41%
Female	234	54.17%	Other Public Service	32	5.93%	1	0.22%
Male	188	43.52%	Self	19	3.52%	228	49.67%
Other	1	0.23%	Social Service	93	17.22%	0	0.00%
Unknown	9	2.08%	Unknown	4	0.74%	4	0.87%
<b>TOTAL</b>			<b>540</b>		<b>100.00%</b>	<b>459</b>	<b>100.00%</b>



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<b>ACTIVITY SUMMARY - COCONINO</b>					
<b>REPORTED ALLEGATIONS</b>					
<b>ABUSE</b>	<b>41</b>	<b>19.90%</b>	<b>EXPLOITATION</b>	<b>41</b>	<b>19.90%</b>
Unsubstantiated	33	80.49%	Unsubstantiated	37	90.24%
Verified	0	0.00%	Verified	0	0.00%
Substantiated	0	0.00%	Substantiated	1	2.44%
Proposed to Substantiate	0	0.00%	Proposed to Substantiate	0	0.00%
Open Investigations	8	19.51%	Open Investigations	3	7.32%
<b>NEGLECT</b>	<b>42</b>	<b>20.39%</b>	<b>SELF-NEGLECT</b>	<b>82</b>	<b>39.81%</b>
Unsubstantiated	39	92.86%	Unsubstantiated	59	71.95%
Verified	0	0.00%	Verified	13	15.85%
Substantiated	0	0.00%	Open Investigations	10	12.20%
Proposed to Substantiate	0	0.00%			
Open Investigations	3	7.14%			
<b>TOTAL ALLEGATIONS REPORTED</b>	<b>206</b>		<b>TOTAL CASES OPENED</b>	<b>187</b>	
<b>TOTAL REPORTS RECEIVED</b>	<b>194</b>		<b>TOTAL CASES CLOSED</b>	<b>185</b>	

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<b>DEMOGRAPHICS FOR CASES OPENED</b>					
<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>		
18 - 29 years	13	6.95%	Alone - Little or No Assistance	34	18.18%
30 - 39 years	13	6.95%	Alone - Some Family Assistance	3	1.60%
40 - 49 years	20	10.70%	With Family	57	30.48%
50 - 59 years	23	12.30%	With Non-Family	8	4.28%
60 - 64 years	26	13.90%	<b>CLIENT DWELLING / FACILITY TYPE</b>		
65 - 69 years	12	6.42%	Nursing Care Institution	3	1.60%
70 - 74 years	17	9.09%	Adult Foster Care Home (4 or less residents)	0	0.00%
75 - 79 years	22	11.76%	Assisted Living Home (10 or less residents)	1	0.53%
80 - 84 years	19	10.16%	Assisted Living Center (11 or more residents)	6	3.21%
85 years and older	22	11.76%	Immediate Care Facility (Intellectual Disability)	2	1.07%
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	10	5.35%
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	4	2.14%
Amer Indian/AK Native	17	9.09%	Veteran Based Facility	0	0.00%
Asian	1	0.53%	Arizona State Hospital	0	0.00%
Black/African Amer	4	2.14%	Unlicensed Facility	1	0.53%
Caucasian/White	109	58.29%	Homeless	16	8.56%
Hispanic	11	5.88%	Unknown/Other	42	22.46%
Pacific Islander	0	0.00%	<b>RELATION TO CLIENT</b>		<b>Reporting Source</b>
Unknown/Other	45	24.06%	Caregiver/Resident Mgr	21	9.91%
			Conservator/Guardian	0	0.00%
			Family Member	7	3.30%
			Financial Service	16	7.55%
			Friend/Neighbor	7	3.30%
			Law Enforcement	7	3.30%
			Legal Service	0	0.00%
			Medical Service	45	21.23%
			Other	27	12.74%
			Other Public Service	13	6.13%
			Self	2	0.94%
			Social Service	62	29.25%
			Unknown	5	2.36%
			<b>TOTAL</b>	<b>212</b>	<b>100.00%</b>
				<b>193</b>	<b>100.00%</b>



**Arizona Department of Economic Security**  
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<b>ACTIVITY SUMMARY - GILA</b>					
<b>REPORTED ALLEGATIONS</b>					
<b>ABUSE</b>	<b>46</b>	<b>26.29%</b>	<b>EXPLOITATION</b>	<b>32</b>	<b>18.29%</b>
Unsubstantiated	34	73.91%	Unsubstantiated	29	90.63%
Verified	6	13.04%	Verified	1	3.13%
Substantiated	0	0.00%	Substantiated	0	0.00%
Proposed to Substantiate	1	2.17%	Proposed to Substantiate	0	0.00%
Open Investigations	5	10.87%	Open Investigations	2	6.25%
<b>NEGLECT</b>	<b>24</b>	<b>13.71%</b>	<b>SELF-NEGLECT</b>	<b>73</b>	<b>41.71%</b>
Unsubstantiated	21	87.50%	Unsubstantiated	63	86.30%
Verified	0	0.00%	Verified	9	12.33%
Substantiated	0	0.00%	Open Investigations	1	1.37%
Proposed to Substantiate	0	0.00%			
Open Investigations	3	12.50%			
<b>TOTAL ALLEGATIONS REPORTED</b>	<b>175</b>		<b>TOTAL CASES OPENED</b>	<b>167</b>	
<b>TOTAL REPORTS RECEIVED</b>	<b>172</b>		<b>TOTAL CASES CLOSED</b>	<b>177</b>	

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<b>DEMOGRAPHICS FOR CASES OPENED</b>							
<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	6	3.59%	Alone - Little or No Assistance	52	31.14%		
30 - 39 years	6	3.59%	Alone - Some Family Assistance	2	1.20%		
40 - 49 years	5	2.99%	With Family	36	21.56%		
50 - 59 years	11	6.59%	With Non-Family	12	7.19%		
60 - 64 years	15	8.98%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	15	8.98%	Nursing Care Institution	25	14.97%		
70 - 74 years	23	13.77%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	20	11.98%	Assisted Living Home (10 or less residents)	0	0.00%		
80 - 84 years	26	15.57%	Assisted Living Center (11 or more residents)	7	4.19%		
85 years and older	40	23.95%	Immediate Care Facility (Intellectual Disability)	0	0.00%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	3	1.80%		
			DDD Adult Dev Home (up to 3 adults in family home)	1	0.60%		
<b>CLIENT RACE</b>			Veteran Based Facility	0	0.00%		
Amer Indian/AK Native	11	6.59%	Arizona State Hospital	0	0.00%		
Asian	0	0.00%	Unlicensed Facility	0	0.00%		
Black/African Amer	1	0.60%	Homeless	1	0.60%		
Caucasian/White	117	70.06%	Unknown/Other	28	16.77%		
Hispanic	8	4.79%	<b>RELATION TO CLIENT Reporting Source Perpetrator</b>				
Pacific Islander	0	0.00%	Caregiver/Resident Mgr	30	15.63%	26	15.12%
Unknown/Other	30	17.96%	Conservator/Guardian	1	0.52%	0	0.00%
			Family Member	28	14.58%	35	20.35%
<b>CLIENT MONTHLY INCOME</b>			Financial Service	10	5.21%	0	0.00%
\$300 or Less	1	0.60%	Friend/Neighbor	19	9.90%	22	12.79%
\$301 - \$500	1	0.60%	Law Enforcement	13	6.77%	0	0.00%
\$501 - \$750	10	5.99%	Legal Service	1	0.52%	0	0.00%
\$751 - \$1,000	9	5.39%	Medical Service	27	14.06%	0	0.00%
Over \$1,000	33	19.76%	Other	16	8.33%	14	8.14%
Unknown	113	67.66%	Other Public Service	6	3.13%	1	0.58%
			Self	4	2.08%	73	42.44%
<b>CLIENT GENDER</b>			Social Service	36	18.75%	0	0.00%
Female	108	64.67%	Unknown	1	0.52%	1	0.58%
Male	58	34.73%					
Other	0	0.00%	<b>TOTAL</b>	<b>192</b>	<b>100.00%</b>	<b>172</b>	<b>100.00%</b>
Unknown	1	0.60%					



**Arizona Department of Economic Security**  
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**ACTIVITY SUMMARY - GRAHAM**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>	<b>24</b>	<b>30.77%</b>	<b>EXPLOITATION</b>	<b>15</b>	<b>19.23%</b>
Unsubstantiated	14	58.33%	Unsubstantiated	14	93.33%
Verified	5	20.83%	Verified	0	0.00%
Substantiated	0	0.00%	Substantiated	1	6.67%
Proposed to Substantiate	0	0.00%	Proposed to Substantiate	0	0.00%
Open Investigations	5	20.83%	Open Investigations	0	0.00%
<b>NEGLECT</b>	<b>16</b>	<b>20.51%</b>	<b>SELF-NEGLECT</b>	<b>23</b>	<b>29.49%</b>
Unsubstantiated	16	100.00%	Unsubstantiated	16	69.57%
Verified	0	0.00%	Verified	6	26.09%
Substantiated	0	0.00%	Open Investigations	1	4.35%
Proposed to Substantiate	0	0.00%			
Open Investigations	0	0.00%			
<b>TOTAL ALLEGATIONS REPORTED</b>	<b>78</b>		<b>TOTAL CASES OPENED</b>	<b>69</b>	
<b>TOTAL REPORTS RECEIVED</b>	<b>69</b>		<b>TOTAL CASES CLOSED</b>	<b>75</b>	

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**DEMOGRAPHICS FOR CASES OPENED**

<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	7	10.14%	Alone - Little or No Assistance	14	20.29%		
30 - 39 years	5	7.25%	Alone - Some Family Assistance	2	2.90%		
40 - 49 years	3	4.35%	With Family	18	26.09%		
50 - 59 years	11	15.94%	With Non-Family	2	2.90%		
60 - 64 years	4	5.80%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	4	5.80%	Nursing Care Institution	9	13.04%		
70 - 74 years	12	17.39%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	4	5.80%	Assisted Living Home (10 or less residents)	1	1.45%		
80 - 84 years	5	7.25%	Assisted Living Center (11 or more residents)	2	2.90%		
85 years and older	14	20.29%	Immediate Care Facility (Intellectual Disability)	0	0.00%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	4	5.80%		
			DDD Adult Dev Home (up to 3 adults in family home)	1	1.45%		
<b>CLIENT RACE</b>			Veteran Based Facility	0	0.00%		
Amer Indian/AK Native	0	0.00%	Arizona State Hospital	0	0.00%		
Asian	0	0.00%	Unlicensed Facility	0	0.00%		
Black/African Amer	0	0.00%	Homeless	3	4.35%		
Caucasian/White	40	57.97%	Unknown/Other	13	18.84%		
Hispanic	11	15.94%	<b>RELATION TO CLIENT</b>				
Pacific Islander	0	0.00%	<b>Reporting Source</b>		<b>Perpetrator</b>		
Unknown/Other	18	26.09%	Caregiver/Resident Mgr	15	20.55%	14	19.72%
			Conservator/Guardian	0	0.00%	0	0.00%
			Family Member	7	9.59%	18	25.35%
			Financial Service	0	0.00%	0	0.00%
			Friend/Neighbor	5	6.85%	11	15.49%
			Law Enforcement	6	8.22%	0	0.00%
			Legal Service	0	0.00%	0	0.00%
			Medical Service	8	10.96%	0	0.00%
			Other	6	8.22%	5	7.04%
			Other Public Service	8	10.96%	0	0.00%
			Self	5	6.85%	23	32.39%
			Social Service	13	17.81%	0	0.00%
			Unknown	0	0.00%	0	0.00%
			<b>TOTAL</b>	<b>73</b>	<b>100.00%</b>	<b>71</b>	<b>100.00%</b>



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<b>ACTIVITY SUMMARY - GREENLEE</b>					
<b>REPORTED ALLEGATIONS</b>					
<b>ABUSE</b>	<b>1</b>	<b>5.88%</b>	<b>EXPLOITATION</b>	<b>5</b>	<b>29.41%</b>
Unsubstantiated	1	100.00%	Unsubstantiated	4	80.00%
Verified	0	0.00%	Verified	0	0.00%
Substantiated	0	0.00%	Substantiated	0	0.00%
Proposed to Substantiate	0	0.00%	Proposed to Substantiate	1	20.00%
Open Investigations	0	0.00%	Open Investigations	0	0.00%
<b>NEGLECT</b>	<b>1</b>	<b>5.88%</b>	<b>SELF-NEGLECT</b>	<b>10</b>	<b>58.82%</b>
Unsubstantiated	1	100.00%	Unsubstantiated	5	50.00%
Verified	0	0.00%	Verified	3	30.00%
Substantiated	0	0.00%	Open Investigations	2	20.00%
Proposed to Substantiate	0	0.00%			
Open Investigations	0	0.00%			
<b>TOTAL ALLEGATIONS REPORTED</b>	<b>17</b>		<b>TOTAL CASES OPENED</b>	<b>15</b>	
<b>TOTAL REPORTS RECEIVED</b>	<b>16</b>		<b>TOTAL CASES CLOSED</b>	<b>14</b>	

*Definitions for the above data are located on the last page of the report.*

<b>DEMOGRAPHICS FOR CASES OPENED</b>							
<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	0	0.00%	Alone - Little or No Assistance	2	13.33%		
30 - 39 years	0	0.00%	Alone - Some Family Assistance	0	0.00%		
40 - 49 years	0	0.00%	With Family	5	33.33%		
50 - 59 years	1	6.67%	With Non-Family	2	13.33%		
60 - 64 years	0	0.00%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	1	6.67%	Nursing Care Institution	0	0.00%		
70 - 74 years	4	26.67%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	5	33.33%	Assisted Living Home (10 or less residents)	0	0.00%		
80 - 84 years	1	6.67%	Assisted Living Center (11 or more residents)	0	0.00%		
85 years and older	3	20.00%	Immediate Care Facility (Intellectual Disability)	0	0.00%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	0	0.00%		
			DDD Adult Dev Home (up to 3 adults in family home)	0	0.00%		
<b>CLIENT RACE</b>			Veteran Based Facility	0	0.00%		
Amer Indian/AK Native	0	0.00%	Arizona State Hospital	0	0.00%		
Asian	0	0.00%	Unlicensed Facility	0	0.00%		
Black/African Amer	2	13.33%	Homeless	1	6.67%		
Caucasian/White	7	46.67%	Unknown/Other	5	33.33%		
Hispanic	1	6.67%	<b>RELATION TO CLIENT</b>				
Pacific Islander	0	0.00%	<b>Reporting Source</b>		<b>Perpetrator</b>		
Unknown/Other	5	33.33%	Caregiver/Resident Mgr	0	0.00%	2	13.33%
			Conservator/Guardian	2	11.11%	1	6.67%
			Family Member	5	27.78%	2	13.33%
			Financial Service	2	11.11%	0	0.00%
			Friend/Neighbor	3	16.67%	0	0.00%
			Law Enforcement	1	5.56%	0	0.00%
			Legal Service	0	0.00%	0	0.00%
			Medical Service	1	5.56%	0	0.00%
			Other	3	16.67%	0	0.00%
			Other Public Service	0	0.00%	0	0.00%
			Self	0	0.00%	10	66.67%
			Social Service	0	0.00%	0	0.00%
			Unknown	1	5.56%	0	0.00%
			<b>TOTAL</b>	<b>18</b>	<b>100.00%</b>	<b>15</b>	<b>100.00%</b>



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**ACTIVITY SUMMARY - LA PAZ**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>		<b>6</b>	<b>10.91%</b>	<b>EXPLOITATION</b>		<b>10</b>	<b>18.18%</b>
Unsubstantiated	4	66.67%		Unsubstantiated	10	100.00%	
Verified	0	0.00%		Verified	0	0.00%	
Substantiated	0	0.00%		Substantiated	0	0.00%	
Proposed to Substantiate	0	0.00%		Proposed to Substantiate	0	0.00%	
Open Investigations	2	33.33%		Open Investigations	0	0.00%	
<b>NEGLECT</b>		<b>7</b>	<b>12.73%</b>	<b>SELF-NEGLECT</b>		<b>32</b>	<b>58.18%</b>
Unsubstantiated	7	100.00%		Unsubstantiated	26	81.25%	
Verified	0	0.00%		Verified	4	12.50%	
Substantiated	0	0.00%		Open Investigations	2	6.25%	
Proposed to Substantiate	0	0.00%					
Open Investigations	0	0.00%					
<b>TOTAL ALLEGATIONS REPORTED</b>		<b>55</b>		<b>TOTAL CASES OPENED</b>		<b>49</b>	
<b>TOTAL REPORTS RECEIVED</b>		<b>51</b>		<b>TOTAL CASES CLOSED</b>		<b>74</b>	

*Definitions for the above data are located on the last page of the report.*

**DEMOGRAPHICS FOR CASES OPENED**

<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	0	0.00%	Alone - Little or No Assistance	23	46.94%		
30 - 39 years	2	4.08%	Alone - Some Family Assistance	3	6.12%		
40 - 49 years	1	2.04%	With Family	14	28.57%		
50 - 59 years	1	2.04%	With Non-Family	4	8.16%		
60 - 64 years	5	10.20%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	4	8.16%	Nursing Care Institution	0	0.00%		
70 - 74 years	12	24.49%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	11	22.45%	Assisted Living Home (10 or less residents)	0	0.00%		
80 - 84 years	4	8.16%	Assisted Living Center (11 or more residents)	0	0.00%		
85 years and older	9	18.37%	Immediate Care Facility (Intellectual Disability)	0	0.00%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	0	0.00%		
			DDD Adult Dev Home (up to 3 adults in family home)	0	0.00%		
<b>CLIENT RACE</b>			Veteran Based Facility	0	0.00%		
Amer Indian/AK Native	0	0.00%	Arizona State Hospital	0	0.00%		
Asian	0	0.00%	Unlicensed Facility	0	0.00%		
Black/African Amer	1	2.04%	Homeless	1	2.04%		
Caucasian/White	40	81.63%	Unknown/Other	4	8.16%		
Hispanic	3	6.12%	<b>RELATION TO CLIENT Reporting Source Perpetrator</b>				
Pacific Islander	0	0.00%	Caregiver/Resident Mgr	4	7.02%	2	3.92%
Unknown/Other	5	10.20%	Conservator/Guardian	0	0.00%	0	0.00%
			Family Member	4	7.02%	12	23.53%
<b>CLIENT MONTHLY INCOME</b>			Financial Service	2	3.51%	0	0.00%
\$300 or Less	0	0.00%	Friend/Neighbor	12	21.05%	0	0.00%
\$301 - \$500	0	0.00%	Law Enforcement	4	7.02%	0	0.00%
\$501 - \$750	6	12.24%	Legal Service	0	0.00%	0	0.00%
\$751 - \$1,000	3	6.12%	Medical Service	8	14.04%	1	1.96%
Over \$1,000	15	30.61%	Other	11	19.30%	3	5.88%
Unknown	25	51.02%	Other Public Service	3	5.26%	1	1.96%
<b>CLIENT GENDER</b>			Self	1	1.75%	32	62.75%
Female	25	51.02%	Social Service	7	12.28%	0	0.00%
Male	24	48.98%	Unknown	1	1.75%	0	0.00%
Other	0	0.00%					
Unknown	0	0.00%					
<b>TOTAL</b>			<b>57</b>	<b>100.00%</b>	<b>51</b>	<b>100.00%</b>	



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<b>ACTIVITY SUMMARY - MARICOPA</b>					
<b>REPORTED ALLEGATIONS</b>					
<b>ABUSE</b>	<b>2,562</b>	<b>28.78%</b>	<b>EXPLOITATION</b>	<b>1,900</b>	<b>21.35%</b>
Unsubstantiated	2,094	81.73%	Unsubstantiated	1,634	86.00%
Verified	267	10.42%	Verified	54	2.84%
Substantiated	16	0.62%	Substantiated	23	1.21%
Proposed to Substantiate	31	1.21%	Proposed to Substantiate	39	2.05%
Open Investigations	154	6.01%	Open Investigations	150	7.89%
<b>NEGLECT</b>	<b>1,819</b>	<b>20.44%</b>	<b>SELF-NEGLECT</b>	<b>2,620</b>	<b>29.43%</b>
Unsubstantiated	1,648	90.60%	Unsubstantiated	2,144	81.83%
Verified	73	4.01%	Verified	365	13.93%
Substantiated	0	0.00%	Open Investigations	111	4.24%
Proposed to Substantiate	3	0.16%			
Open Investigations	95	5.22%			
<b>TOTAL ALLEGATIONS REPORTED</b>	<b>8,901</b>		<b>TOTAL CASES OPENED</b>	<b>7,893</b>	
<b>TOTAL REPORTS RECEIVED</b>	<b>8,260</b>		<b>TOTAL CASES CLOSED</b>	<b>8,916</b>	

*Definitions for the above data are located on the last page of the report.*

<b>DEMOGRAPHICS FOR CASES OPENED</b>							
<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	631	7.99%	Alone - Little or No Assistance	1,432	18.14%		
30 - 39 years	450	5.70%	Alone - Some Family Assistance	214	2.71%		
40 - 49 years	435	5.51%	With Family	2,529	32.04%		
50 - 59 years	870	11.02%	With Non-Family	470	5.95%		
60 - 64 years	667	8.45%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	760	9.63%	Nursing Care Institution	563	7.13%		
70 - 74 years	885	11.21%	Adult Foster Care Home (4 or less residents)	17	0.22%		
75 - 79 years	928	11.76%	Assisted Living Home (10 or less residents)	499	6.32%		
80 - 84 years	861	10.91%	Assisted Living Center (11 or more residents)	435	5.51%		
85 years and older	1,405	17.80%	Immediate Care Facility (Intellectual Disability)	14	0.18%		
Unknown	1	0.01%	DDD Group Home for Adults (6 or less residents)	256	3.24%		
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	62	0.79%		
Amer Indian/AK Native	130	1.65%	Veteran Based Facility	10	0.13%		
Asian	77	0.98%	Arizona State Hospital	208	2.64%		
Black/African Amer	502	6.36%	Unlicensed Facility	26	0.33%		
Caucasian/White	5,042	63.88%	Homeless	164	2.08%		
Hispanic	904	11.45%	Unknown/Other	994	12.59%		
Pacific Islander	11	0.14%	<b>RELATION TO CLIENT</b>		<b>Reporting Source</b>	<b>Perpetrator</b>	
Unknown/Other	1,227	15.55%	Caregiver/Resident Mgr	801	8.53%	1,801	21.90%
<b>CLIENT MONTHLY INCOME</b>			Conservator/Guardian	57	0.61%	142	1.73%
\$300 or Less	43	0.54%	Family Member	1,314	14.00%	2,211	26.88%
\$301 - \$500	67	0.85%	Financial Service	491	5.23%	37	0.45%
\$501 - \$750	601	7.61%	Friend/Neighbor	508	5.41%	565	6.87%
\$751 - \$1,000	534	6.77%	Law Enforcement	440	4.69%	0	0.00%
Over \$1,000	1,634	20.70%	Legal Service	23	0.25%	1	0.01%
Unknown	5,014	63.52%	Medical Service	1,807	19.25%	68	0.83%
<b>CLIENT GENDER</b>			Other	974	10.38%	718	8.73%
Female	4,603	58.32%	Other Public Service	409	4.36%	14	0.17%
Male	3,178	40.26%	Self	318	3.39%	2,615	31.80%
Other	0	0.00%	Social Service	2,154	22.95%	18	0.22%
Unknown	112	1.42%	Unknown	91	0.97%	34	0.41%
			<b>TOTAL</b>	<b>9,387</b>	<b>100.00%</b>	<b>8,224</b>	<b>100.00%</b>



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**ACTIVITY SUMMARY - MOHAVE**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>	<b>155</b>	<b>17.88%</b>	<b>EXPLOITATION</b>	<b>207</b>	<b>23.88%</b>
Unsubstantiated	122	78.71%	Unsubstantiated	173	83.57%
Verified	17	10.97%	Verified	1	0.48%
Substantiated	1	0.65%	Substantiated	5	2.42%
Proposed to Substantiate	0	0.00%	Proposed to Substantiate	3	1.45%
Open Investigations	15	9.68%	Open Investigations	25	12.08%

<b>NEGLECT</b>	<b>155</b>	<b>17.88%</b>	<b>SELF-NEGLECT</b>	<b>350</b>	<b>40.37%</b>
Unsubstantiated	140	90.32%	Unsubstantiated	220	62.86%
Verified	7	4.52%	Verified	105	30.00%
Substantiated	1	0.65%	Open Investigations	25	7.14%
Proposed to Substantiate	0	0.00%			
Open Investigations	7	4.52%			

<b>TOTAL ALLEGATIONS REPORTED</b>	<b>867</b>	<b>TOTAL CASES OPENED</b>	<b>769</b>
<b>TOTAL REPORTS RECEIVED</b>	<b>812</b>	<b>TOTAL CASES CLOSED</b>	<b>1,034</b>

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**DEMOGRAPHICS FOR CASES OPENED**

**CLIENT AGE GROUP**

18 - 29 years	32	4.16%
30 - 39 years	20	2.60%
40 - 49 years	31	4.03%
50 - 59 years	74	9.62%
60 - 64 years	55	7.15%
65 - 69 years	87	11.31%
70 - 74 years	101	13.13%
75 - 79 years	107	13.91%
80 - 84 years	95	12.35%
85 years and older	167	21.72%
Unknown	0	0.00%

**CLIENT DWELLING / PRIVATE RESIDENCE**

Alone - Little or No Assistance	204	26.53%
Alone - Some Family Assistance	23	2.99%
With Family	265	34.46%
With Non-Family	89	11.57%

**CLIENT DWELLING / FACILITY TYPE**

Nursing Care Institution	42	5.46%
Adult Foster Care Home (4 or less residents)	3	0.39%
Assisted Living Home (10 or less residents)	15	1.95%
Assisted Living Center (11 or more residents)	51	6.63%
Immediate Care Facility (Intellectual Disability)	1	0.13%
DDD Group Home for Adults (6 or less residents)	15	1.95%
DDD Adult Dev Home (up to 3 adults in family home)	3	0.39%

**CLIENT RACE**

Amer Indian/AK Native	3	0.39%
Asian	1	0.13%
Black/African Amer	17	2.21%
Caucasian/White	655	85.18%
Hispanic	27	3.51%
Pacific Islander	1	0.13%
Unknown/Other	65	8.45%

Veteran Based Facility	0	0.00%
Arizona State Hospital	0	0.00%
Unlicensed Facility	1	0.13%
Homeless	12	1.56%
Unknown/Other	45	5.85%

**RELATION TO CLIENT**

**Reporting Source**

**Perpetrator**

Caregiver/Resident Mgr	79	8.52%	100	12.44%
Conservator/Guardian	6	0.65%	12	1.49%
Family Member	130	14.02%	221	27.49%
Financial Service	40	4.31%	2	0.25%
Friend/Neighbor	88	9.49%	52	6.47%
Law Enforcement	49	5.29%	0	0.00%
Legal Service	4	0.43%	0	0.00%
Medical Service	185	19.96%	3	0.37%
Other	98	10.57%	63	7.84%
Other Public Service	33	3.56%	0	0.00%
Self	37	3.99%	346	43.03%
Social Service	165	17.80%	0	0.00%
Unknown	13	1.40%	5	0.62%

**CLIENT MONTHLY INCOME**

\$300 or Less	1	0.13%
\$301 - \$500	1	0.13%
\$501 - \$750	87	11.31%
\$751 - \$1,000	71	9.23%
Over \$1,000	244	31.73%
Unknown	365	47.46%

**CLIENT GENDER**

Female	406	52.80%
Male	354	46.03%
Other	0	0.00%
Unknown	9	1.17%

<b>TOTAL</b>	<b>927</b>	<b>100.00%</b>	<b>804</b>	<b>100.00%</b>
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**ACTIVITY SUMMARY - NAVAJO**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>		<b>60</b>	<b>21.13%</b>	<b>EXPLOITATION</b>		<b>53</b>	<b>18.66%</b>
Unsubstantiated		56	93.33%	Unsubstantiated		45	84.91%
Verified		3	5.00%	Verified		3	5.66%
Substantiated		0	0.00%	Substantiated		0	0.00%
Proposed to Substantiate		0	0.00%	Proposed to Substantiate		0	0.00%
Open Investigations		1	1.67%	Open Investigations		5	9.43%
<b>NEGLECT</b>		<b>48</b>	<b>16.90%</b>	<b>SELF-NEGLECT</b>		<b>123</b>	<b>43.31%</b>
Unsubstantiated		43	89.58%	Unsubstantiated		87	70.73%
Verified		2	4.17%	Verified		33	26.83%
Substantiated		0	0.00%	Open Investigations		3	2.44%
Proposed to Substantiate		0	0.00%				
Open Investigations		3	6.25%				
<b>TOTAL ALLEGATIONS REPORTED</b>		<b>284</b>		<b>TOTAL CASES OPENED</b>		<b>246</b>	
<b>TOTAL REPORTS RECEIVED</b>		<b>271</b>		<b>TOTAL CASES CLOSED</b>		<b>263</b>	

*Definitions for the above data are located on the last page of the report.*

**DEMOGRAPHICS FOR CASES OPENED**

<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	14	5.69%	Alone - Little or No Assistance	70	28.46%		
30 - 39 years	11	4.47%	Alone - Some Family Assistance	5	2.03%		
40 - 49 years	15	6.10%	With Family	77	31.30%		
50 - 59 years	34	13.82%	With Non-Family	19	7.72%		
60 - 64 years	28	11.38%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	23	9.35%	Nursing Care Institution	22	8.94%		
70 - 74 years	28	11.38%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	35	14.23%	Assisted Living Home (10 or less residents)	3	1.22%		
80 - 84 years	28	11.38%	Assisted Living Center (11 or more residents)	4	1.63%		
85 years and older	30	12.20%	Immediate Care Facility (Intellectual Disability)	1	0.41%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	9	3.66%		
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	1	0.41%		
Amer Indian/AK Native	30	12.20%	Veteran Based Facility	0	0.00%		
Asian	1	0.41%	Arizona State Hospital	0	0.00%		
Black/African Amer	3	1.22%	Unlicensed Facility	0	0.00%		
Caucasian/White	174	70.73%	Homeless	12	4.88%		
Hispanic	14	5.69%	Unknown/Other	23	9.35%		
Pacific Islander	0	0.00%	<b>RELATION TO CLIENT Reporting Source Perpetrator</b>				
Unknown/Other	24	9.76%	Caregiver/Resident Mgr	26	8.64%	36	13.69%
<b>CLIENT MONTHLY INCOME</b>			Conservator/Guardian	3	1.00%	2	0.76%
\$300 or Less	0	0.00%	Family Member	33	10.96%	67	25.48%
\$301 - \$500	1	0.41%	Financial Service	13	4.32%	0	0.00%
\$501 - \$750	23	9.35%	Friend/Neighbor	25	8.31%	18	6.84%
\$751 - \$1,000	21	8.54%	Law Enforcement	22	7.31%	0	0.00%
Over \$1,000	45	18.29%	Legal Service	1	0.33%	0	0.00%
Unknown	156	63.41%	Medical Service	66	21.93%	0	0.00%
<b>CLIENT GENDER</b>			Other	21	6.98%	15	5.70%
Female	152	61.79%	Other Public Service	13	4.32%	0	0.00%
Male	91	36.99%	Self	18	5.98%	125	47.53%
Other	0	0.00%	Social Service	57	18.94%	0	0.00%
Unknown	3	1.22%	Unknown	3	1.00%	0	0.00%
			<b>TOTAL</b>	<b>301</b>	<b>100.00%</b>	<b>263</b>	<b>100.00%</b>



**Arizona Department of Economic Security**  
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<b>ACTIVITY SUMMARY - PIMA</b>					
<b>REPORTED ALLEGATIONS</b>					
<b>ABUSE</b>	<b>848</b>	<b>22.52%</b>	<b>EXPLOITATION</b>	<b>911</b>	<b>24.19%</b>
Unsubstantiated	742	87.50%	Unsubstantiated	763	83.75%
Verified	51	6.01%	Verified	20	2.20%
Substantiated	3	0.35%	Substantiated	28	3.07%
Proposed to Substantiate	22	2.59%	Proposed to Substantiate	25	2.74%
Open Investigations	30	3.54%	Open Investigations	75	8.23%
<b>NEGLECT</b>	<b>666</b>	<b>17.68%</b>	<b>SELF-NEGLECT</b>	<b>1,341</b>	<b>35.61%</b>
Unsubstantiated	621	93.24%	Unsubstantiated	787	58.69%
Verified	11	1.65%	Verified	498	37.14%
Substantiated	4	0.60%	Open Investigations	56	4.18%
Proposed to Substantiate	2	0.30%			
Open Investigations	28	4.20%			
<b>TOTAL ALLEGATIONS REPORTED</b>	<b>3,766</b>		<b>TOTAL CASES OPENED</b>	<b>3,295</b>	
<b>TOTAL REPORTS RECEIVED</b>	<b>3,468</b>		<b>TOTAL CASES CLOSED</b>	<b>3,738</b>	

*Definitions for the above data are located on the last page of the report.*

<b>DEMOGRAPHICS FOR CASES OPENED</b>					
<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>		
18 - 29 years	176	5.34%	Alone - Little or No Assistance	827	25.10%
30 - 39 years	112	3.40%	Alone - Some Family Assistance	89	2.70%
40 - 49 years	154	4.67%	With Family	969	29.41%
50 - 59 years	349	10.59%	With Non-Family	186	5.64%
60 - 64 years	353	10.71%	<b>CLIENT DWELLING / FACILITY TYPE</b>		
65 - 69 years	343	10.41%	Nursing Care Institution	176	5.34%
70 - 74 years	410	12.44%	Adult Foster Care Home (4 or less residents)	8	0.24%
75 - 79 years	417	12.66%	Assisted Living Home (10 or less residents)	140	4.25%
80 - 84 years	372	11.29%	Assisted Living Center (11 or more residents)	140	4.25%
85 years and older	609	18.48%	Immediate Care Facility (Intellectual Disability)	2	0.06%
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	78	2.37%
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	23	0.70%
Amer Indian/AK Native	44	1.34%	Veteran Based Facility	10	0.30%
Asian	22	0.67%	Arizona State Hospital	1	0.03%
Black/African Amer	137	4.16%	Unlicensed Facility	12	0.36%
Caucasian/White	1,981	60.12%	Homeless	77	2.34%
Hispanic	506	15.36%	Unknown/Other	557	16.90%
Pacific Islander	3	0.09%	<b>RELATION TO CLIENT</b>		<b>Reporting Source</b>
Unknown/Other	602	18.27%	Caregiver/Resident Mgr	332	8.41%
			Conservator/Guardian	22	0.56%
			Family Member	545	13.81%
			Financial Service	195	4.94%
			Friend/Neighbor	249	6.31%
			Law Enforcement	318	8.06%
			Legal Service	12	0.30%
			Medical Service	666	16.88%
			Other	380	9.63%
			Other Public Service	224	5.68%
			Self	143	3.62%
			Social Service	817	20.70%
			Unknown	43	1.09%
			<b>TOTAL</b>	<b>3,946</b>	<b>100.00%</b>
				<b>3,484</b>	<b>100.00%</b>



**Arizona Department of Economic Security**  
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<b>ACTIVITY SUMMARY - PINAL</b>					
<b>REPORTED ALLEGATIONS</b>					
<b>ABUSE</b>	<b>171</b>	<b>22.56%</b>	<b>EXPLOITATION</b>	<b>147</b>	<b>19.39%</b>
Unsubstantiated	142	83.04%	Unsubstantiated	126	85.71%
Verified	9	5.26%	Verified	1	0.68%
Substantiated	7	4.09%	Substantiated	4	2.72%
Proposed to Substantiate	1	0.58%	Proposed to Substantiate	4	2.72%
Open Investigations	12	7.02%	Open Investigations	12	8.16%
<b>NEGLECT</b>	<b>150</b>	<b>19.79%</b>	<b>SELF-NEGLECT</b>	<b>290</b>	<b>38.26%</b>
Unsubstantiated	133	88.67%	Unsubstantiated	238	82.07%
Verified	6	4.00%	Verified	40	13.79%
Substantiated	0	0.00%	Open Investigations	12	4.14%
Proposed to Substantiate	0	0.00%			
Open Investigations	11	7.33%			
<b>TOTAL ALLEGATIONS REPORTED</b>	<b>758</b>		<b>TOTAL CASES OPENED</b>	<b>654</b>	
<b>TOTAL REPORTS RECEIVED</b>	<b>678</b>		<b>TOTAL CASES CLOSED</b>	<b>934</b>	

*Definitions for the above data are located on the last page of the report.*

<b>DEMOGRAPHICS FOR CASES OPENED</b>					
<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>		
18 - 29 years	24	3.67%	Alone - Little or No Assistance	154	23.55%
30 - 39 years	38	5.81%	Alone - Some Family Assistance	16	2.45%
40 - 49 years	21	3.21%	With Family	250	38.23%
50 - 59 years	74	11.31%	With Non-Family	50	7.65%
60 - 64 years	56	8.56%	<b>CLIENT DWELLING / FACILITY TYPE</b>		
65 - 69 years	75	11.47%	Nursing Care Institution	23	3.52%
70 - 74 years	107	16.36%	Adult Foster Care Home (4 or less residents)	1	0.15%
75 - 79 years	75	11.47%	Assisted Living Home (10 or less residents)	22	3.36%
80 - 84 years	76	11.62%	Assisted Living Center (11 or more residents)	10	1.53%
85 years and older	108	16.51%	Immediate Care Facility (Intellectual Disability)	7	1.07%
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	21	3.21%
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	3	0.46%
Amer Indian/AK Native	10	1.53%	Veteran Based Facility	0	0.00%
Asian	4	0.61%	Arizona State Hospital	0	0.00%
Black/African Amer	33	5.05%	Unlicensed Facility	1	0.15%
Caucasian/White	424	64.83%	Homeless	13	1.99%
Hispanic	77	11.77%	Unknown/Other	83	12.69%
Pacific Islander	1	0.15%	<b>RELATION TO CLIENT</b>		<b>Reporting Source</b>
Unknown/Other	105	16.06%	Caregiver/Resident Mgr	59	7.68%
			Conservator/Guardian	4	0.52%
			Family Member	109	14.19%
			Financial Service	40	5.21%
			Friend/Neighbor	50	6.51%
			Law Enforcement	59	7.68%
			Legal Service	1	0.13%
			Medical Service	138	17.97%
			Other	86	11.20%
			Other Public Service	38	4.95%
			Self	24	3.13%
			Social Service	151	19.66%
			Unknown	9	1.17%
			<b>TOTAL</b>		<b>685 100.00%</b>
			<b>758</b>	<b>100.00%</b>	<b>685 100.00%</b>



**Arizona Department of Economic Security**  
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**ACTIVITY SUMMARY - SANTA CRUZ**

REPORTED ALLEGATIONS					
<b>ABUSE</b>	<b>12</b>	<b>15.79%</b>	<b>EXPLOITATION</b>	<b>18</b>	<b>23.68%</b>
Unsubstantiated	11	91.67%	Unsubstantiated	13	72.22%
Verified	0	0.00%	Verified	0	0.00%
Substantiated	0	0.00%	Substantiated	0	0.00%
Proposed to Substantiate	0	0.00%	Proposed to Substantiate	1	5.56%
Open Investigations	1	8.33%	Open Investigations	4	22.22%
<b>NEGLECT</b>	<b>19</b>	<b>25.00%</b>	<b>SELF-NEGLECT</b>	<b>27</b>	<b>35.53%</b>
Unsubstantiated	17	89.47%	Unsubstantiated	11	40.74%
Verified	1	5.26%	Verified	15	55.56%
Substantiated	0	0.00%	Open Investigations	1	3.70%
Proposed to Substantiate	0	0.00%			
Open Investigations	1	5.26%			
<b>TOTAL ALLEGATIONS REPORTED</b>	<b>76</b>		<b>TOTAL CASES OPENED</b>	<b>69</b>	
<b>TOTAL REPORTS RECEIVED</b>	<b>74</b>		<b>TOTAL CASES CLOSED</b>	<b>89</b>	

*Definitions for the above data are located on the last page of the report.*

**DEMOGRAPHICS FOR CASES OPENED**

CLIENT AGE GROUP			CLIENT DWELLING / PRIVATE RESIDENCE				
18 - 29 years	2	2.90%	Alone - Little or No Assistance	17	24.64%		
30 - 39 years	5	7.25%	Alone - Some Family Assistance	0	0.00%		
40 - 49 years	4	5.80%	With Family	38	55.07%		
50 - 59 years	10	14.49%	With Non-Family	6	8.70%		
60 - 64 years	2	2.90%	CLIENT DWELLING / FACILITY TYPE				
65 - 69 years	6	8.70%	Nursing Care Institution	0	0.00%		
70 - 74 years	8	11.59%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	9	13.04%	Assisted Living Home (10 or less residents)	0	0.00%		
80 - 84 years	8	11.59%	Assisted Living Center (11 or more residents)	0	0.00%		
85 years and older	15	21.74%	Immediate Care Facility (Intellectual Disability)	0	0.00%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	0	0.00%		
			DDD Adult Dev Home (up to 3 adults in family home)	0	0.00%		
CLIENT RACE			Veteran Based Facility	0	0.00%		
Amer Indian/AK Native	0	0.00%	Arizona State Hospital	0	0.00%		
Asian	0	0.00%	Unlicensed Facility	0	0.00%		
Black/African Amer	0	0.00%	Homeless	0	0.00%		
Caucasian/White	25	36.23%	Unknown/Other	8	11.59%		
Hispanic	43	62.32%	RELATION TO CLIENT				
Pacific Islander	0	0.00%	Reporting Source		Perpetrator		
Unknown/Other	1	1.45%	Caregiver/Resident Mgr	2	2.63%	4	5.63%
			Conservator/Guardian	0	0.00%	3	4.23%
			Family Member	16	21.05%	29	40.85%
			Financial Service	5	6.58%	0	0.00%
			Friend/Neighbor	2	2.63%	1	1.41%
			Law Enforcement	4	5.26%	0	0.00%
			Legal Service	0	0.00%	0	0.00%
			Medical Service	13	17.11%	0	0.00%
			Other	3	3.95%	4	5.63%
			Other Public Service	7	9.21%	1	1.41%
			Self	1	1.32%	27	38.03%
			Social Service	22	28.95%	2	2.82%
			Unknown	1	1.32%	0	0.00%
			<b>TOTAL</b>	<b>76</b>	<b>100.00%</b>	<b>71</b>	<b>100.00%</b>



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**ACTIVITY SUMMARY - YAVAPAI**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>		<b>158</b>	<b>17.73%</b>	<b>EXPLOITATION</b>		<b>180</b>	<b>20.20%</b>
Unsubstantiated		135	85.44%	Unsubstantiated		147	81.67%
Verified		4	2.53%	Verified		0	0.00%
Substantiated		4	2.53%	Substantiated		4	2.22%
Proposed to Substantiate		0	0.00%	Proposed to Substantiate		1	0.56%
Open Investigations		15	9.49%	Open Investigations		28	15.56%
<b>NEGLECT</b>		<b>135</b>	<b>15.15%</b>	<b>SELF-NEGLECT</b>		<b>418</b>	<b>46.91%</b>
Unsubstantiated		117	86.67%	Unsubstantiated		329	78.71%
Verified		1	0.74%	Verified		53	12.68%
Substantiated		0	0.00%	Open Investigations		36	8.61%
Proposed to Substantiate		1	0.74%				
Open Investigations		16	11.85%				
<b>TOTAL ALLEGATIONS REPORTED</b>		<b>891</b>		<b>TOTAL CASES OPENED</b>		<b>804</b>	
<b>TOTAL REPORTS RECEIVED</b>		<b>846</b>		<b>TOTAL CASES CLOSED</b>		<b>920</b>	

*Definitions for the above data are located on the last page of the report.*

**DEMOGRAPHICS FOR CASES OPENED**

<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	37	4.60%	Alone - Little or No Assistance	244	30.35%		
30 - 39 years	39	4.85%	Alone - Some Family Assistance	16	1.99%		
40 - 49 years	25	3.11%	With Family	220	27.36%		
50 - 59 years	89	11.07%	With Non-Family	61	7.59%		
60 - 64 years	65	8.08%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	85	10.57%	Nursing Care Institution	28	3.48%		
70 - 74 years	89	11.07%	Adult Foster Care Home (4 or less residents)	0	0.00%		
75 - 79 years	101	12.56%	Assisted Living Home (10 or less residents)	24	2.99%		
80 - 84 years	106	13.18%	Assisted Living Center (11 or more residents)	53	6.59%		
85 years and older	168	20.90%	Immediate Care Facility (Intellectual Disability)	2	0.25%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	29	3.61%		
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	6	0.75%		
Amer Indian/AK Native	18	2.24%	Veteran Based Facility	1	0.12%		
Asian	4	0.50%	Arizona State Hospital	0	0.00%		
Black/African Amer	8	1.00%	Unlicensed Facility	7	0.87%		
Caucasian/White	677	84.20%	Homeless	32	3.98%		
Hispanic	20	2.49%	Unknown/Other	81	10.07%		
Pacific Islander	0	0.00%	<b>RELATION TO CLIENT</b>		<b>Reporting Source</b>	<b>Perpetrator</b>	
Unknown/Other	77	9.58%	Caregiver/Resident Mgr	79	8.05%	115	13.63%
<b>CLIENT MONTHLY INCOME</b>			Conservator/Guardian	8	0.82%	16	1.90%
\$300 or Less	5	0.62%	Family Member	113	11.52%	193	22.87%
\$301 - \$500	6	0.75%	Financial Service	47	4.79%	3	0.36%
\$501 - \$750	57	7.09%	Friend/Neighbor	94	9.58%	33	3.91%
\$751 - \$1,000	56	6.97%	Law Enforcement	78	7.95%	0	0.00%
Over \$1,000	175	21.77%	Legal Service	2	0.20%	0	0.00%
Unknown	505	62.81%	Medical Service	182	18.55%	3	0.36%
<b>CLIENT GENDER</b>			Other	110	11.21%	56	6.64%
Female	452	56.22%	Other Public Service	47	4.79%	2	0.24%
Male	346	43.03%	Self	33	3.36%	418	49.53%
Other	0	0.00%	Social Service	179	18.25%	1	0.12%
Unknown	6	0.75%	Unknown	9	0.92%	4	0.47%
			<b>TOTAL</b>	<b>981</b>	<b>100.00%</b>	<b>844</b>	<b>100.00%</b>



**Arizona Department of Economic Security**  
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**ACTIVITY SUMMARY - YUMA**

**REPORTED ALLEGATIONS**

<b>ABUSE</b>		<b>85</b>	<b>20.33%</b>	<b>EXPLOITATION</b>		<b>95</b>	<b>22.73%</b>
Unsubstantiated		65	76.47%	Unsubstantiated		73	76.84%
Verified		3	3.53%	Verified		2	2.11%
Substantiated		3	3.53%	Substantiated		5	5.26%
Proposed to Substantiate		2	2.35%	Proposed to Substantiate		2	2.11%
Open Investigations		12	14.12%	Open Investigations		13	13.68%
<b>NEGLECT</b>		<b>86</b>	<b>20.57%</b>	<b>SELF-NEGLECT</b>		<b>152</b>	<b>36.36%</b>
Unsubstantiated		77	89.53%	Unsubstantiated		93	61.18%
Verified		1	1.16%	Verified		48	31.58%
Substantiated		0	0.00%	Open Investigations		11	7.24%
Proposed to Substantiate		0	0.00%				
Open Investigations		8	9.30%				
<b>TOTAL ALLEGATIONS REPORTED</b>		<b>418</b>		<b>TOTAL CASES OPENED</b>		<b>366</b>	
<b>TOTAL REPORTS RECEIVED</b>		<b>379</b>		<b>TOTAL CASES CLOSED</b>		<b>409</b>	

*Definitions for the above data are located on the last page of the report.*

**DEMOGRAPHICS FOR CASES OPENED**

<b>CLIENT AGE GROUP</b>			<b>CLIENT DWELLING / PRIVATE RESIDENCE</b>				
18 - 29 years	23	6.28%	Alone - Little or No Assistance	91	24.86%		
30 - 39 years	7	1.91%	Alone - Some Family Assistance	15	4.10%		
40 - 49 years	3	0.82%	With Family	138	37.70%		
50 - 59 years	25	6.83%	With Non-Family	29	7.92%		
60 - 64 years	25	6.83%	<b>CLIENT DWELLING / FACILITY TYPE</b>				
65 - 69 years	36	9.84%	Nursing Care Institution	30	8.20%		
70 - 74 years	43	11.75%	Adult Foster Care Home (4 or less residents)	2	0.55%		
75 - 79 years	52	14.21%	Assisted Living Home (10 or less residents)	8	2.19%		
80 - 84 years	66	18.03%	Assisted Living Center (11 or more residents)	22	6.01%		
85 years and older	86	23.50%	Immediate Care Facility (Intellectual Disability)	0	0.00%		
Unknown	0	0.00%	DDD Group Home for Adults (6 or less residents)	2	0.55%		
<b>CLIENT RACE</b>			DDD Adult Dev Home (up to 3 adults in family home)	0	0.00%		
Amer Indian/AK Native	4	1.09%	Veteran Based Facility	0	0.00%		
Asian	1	0.27%	Arizona State Hospital	0	0.00%		
Black/African Amer	6	1.64%	Unlicensed Facility	0	0.00%		
Caucasian/White	241	65.85%	Homeless	9	2.46%		
Hispanic	95	25.96%	Unknown/Other	20	5.46%		
Pacific Islander	1	0.27%	<b>RELATION TO CLIENT</b>		<b>Reporting Source</b>	<b>Perpetrator</b>	
Unknown/Other	18	4.92%	Caregiver/Resident Mgr	31	7.42%	52	13.61%
<b>CLIENT MONTHLY INCOME</b>			Conservator/Guardian	2	0.48%	6	1.57%
\$300 or Less	2	0.55%	Family Member	75	17.94%	120	31.41%
\$301 - \$500	4	1.09%	Financial Service	26	6.22%	1	0.26%
\$501 - \$750	23	6.28%	Friend/Neighbor	34	8.13%	29	7.59%
\$751 - \$1,000	40	10.93%	Law Enforcement	26	6.22%	0	0.00%
Over \$1,000	85	23.22%	Legal Service	0	0.00%	0	0.00%
Unknown	212	57.92%	Medical Service	72	17.22%	3	0.79%
<b>CLIENT GENDER</b>			Other	57	13.64%	19	4.97%
Female	206	56.28%	Other Public Service	18	4.31%	0	0.00%
Male	159	43.44%	Self	9	2.15%	152	39.79%
Other	0	0.00%	Social Service	65	15.55%	0	0.00%
Unknown	1	0.27%	Unknown	3	0.72%	0	0.00%
			<b>TOTAL</b>	<b>418</b>	<b>100.00%</b>	<b>382</b>	<b>100.00%</b>



## **Definitions**

**Unsubstantiated:** Of the allegations reported during the date range for which investigations have been completed, the number of allegations that were not substantiated or verified.

**Verified:** Of the allegations reported during the date range for which investigations have been completed, the number of allegations that were verified. A verified finding is a determination that evidence exists to support the allegation(s), but the alleged perpetrator is a vulnerable adult or unknown, the allegations are self-neglect, or both the vulnerable adult and alleged perpetrator reside on tribal land.

**Substantiated:** Of the allegations reported during the date range for which investigations have been completed, the number of allegations that were substantiated. A substantiated finding is a determination that an incident of abuse, neglect, or exploitation occurred based on a preponderance of evidence burden of proof.

**Proposed to Substantiate:** At the time this report was generated, the number of allegations reported during the date range for which the alleged perpetrator has been proposed for substantiation and the administrative appeals process is ongoing.

**Open Investigations:** At the time this report was generated, the number of allegations reported during the date range for which the investigation is ongoing and the case is not yet closed.

**Total Allegations Reported:** The number of allegations reported during the date range. An APS Report may include multiple allegations, and additional allegations may be added during the course of the investigation.

**Total Reports Received:** The number of reports received by APS Central Intake Hotline during the date range. This includes new reports received regarding individuals with open APS cases.

**Total Cases Opened:** The number of APS cases opened during the date range.

**Total Cases Closed:** The number of APS cases closed during the date range.